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Reclink Australia Privacy Statement [1]

Reclink Australia (ABN 53 046 843 443) (Reclink Australia) is committed to protecting your privacy. This Privacy Statement applies to the personal information that Reclink Australia collects through its website (www.reclink.org [2]) and any other websites maintained by Reclink Australia.

Reclink Australia may modify its Privacy Statement from time to time and if it does so, it will post any updated Privacy Statement on this website. We encourage you to check this website periodically to ensure that you are aware of our current Privacy Statement. Please note also that this Privacy Statement should be read in conjunction with (and is subject to) any other privacy statement that Reclink Australia may provide to you when it collects your personal information or provides a particular product or service.

What personal information do we collect and why?
Through its websites, Reclink Australia collects the personal information it needs to provide services and information to the public, volunteers, and for its business operations. If you choose not to provide certain personal information to us, we may not be able to provide you with the services you require. The following are the main types of personal information collected by Reclink Australia through its websites and the main purposes for which they are collected.

- To facilitate donations
  We may collect information about you such as your name and contact information, including postal and email address, billing information, transaction and credit or debit card information to facilitate any donations you may make to Reclink Australia. Subject to the direct marketing section below, we may also use your information for promotional purposes.

- For promotions, surveys or competitions:
  We may collect information from you in promotions, surveys, prize draws or competitions. We may also use this information to monitor or improve satisfaction with our services and (subject to the direct marketing section below) for promotional purposes.

- To assist with your queries:
  You may also choose to provide us with your name or other contact details when you email us or otherwise contact us, so that we can respond to your query and send you information about our products and services.

- In general, when you use this website
  In general, you can use this website without giving us any information, unless you are interacting with us for purposes such as those discussed above. If you send information to any bulletin board, forum or

newsgroup that may be available on this website, please remember that any information that you provide will become public and exercise caution in disclosing it.

Please read also the section below about the use of cookies on our website.

How do we use personal information?
We generally use and disclose your personal information for the purposes for which it was collected and for related purposes that would be reasonably expected by you (or otherwise as required or authorised by law). For example, when you participate in a promotion or send us a query, we will use your personal information for the purposes for which you provided it.

When we collect personal information, we may sometimes also use it for assessment and analysis of our clients and services, to enable us to monitor, review and improve the services which we offer and for internal record keeping. As part of conducting our business, personal information may also be used to maintain and develop our business systems, including testing and upgrading them.

Direct marketing
If you have agreed or asked, we may also use or disclose your personal information to provide you with information about promotions and other information which relates to our services, to invite donations or which we believe may be of interest to you. We may send you such information by email, telephone, SMS text message and/or any other form of electronic messages, post, fax or smartphone applications, social networking websites, Web 2.0 or any other method which becomes relevant from time to time.

When you provide us with information about yourself, you will usually be given the option to let us know that you do not want that information to be used for direct marketing purposes whether by ourselves or by any third party (including our commercial partners). If you don't take up that option you will be taken to have agreed to the use of your information for promotional purposes. You can change your mind about your preferences in respect of direct marketing at any time by contacting our office on 03 9419 6672 or online at www.rechink.org [2]. In addition, if you receive direct marketing from us by email or by SMS message, you will be reminded in the email or SMS message that you are able to request a change to your preferences.

Disclosing personal information
For the purposes we have described, we may disclose your personal information:

- to government agencies or individuals appointed by a government responsible for the investigation and resolution of disputes and resolution of disputes or complaint concerning your use of our services;
- to our professional advisers ;
- to anyone to whom our assets or business (or any part of it) is transferred;
- where you have otherwise consented; or
- as otherwise required or authorised by law.

We will take reasonable steps to ensure that the persons and organisations to whom we disclose personal information are bound to protect the privacy of that personal information. [Please note that some of the persons to whom we disclose personal information may be situated outside Australia.]

Cookies and anonymous information
We may use cookies, which are files that store information on your hard drive or browser, on this website. They enable this website to recognise that you have visited it before and help us to understand which sections of this website are the most popular because they allow us to see which pages visitors are accessing and how much time they are spending on them. You may configure your browser to accept all cookies, reject

all cookies, or notify you when a cookie is sent. Each browser is different, so check the "Help" menu of your browser to learn how to change your cookie preferences. This website and the communications generated from using and/or registering on this website, such as promotional emails, may contain electronic images known as "web beacons". Web beacons generally work in conjunction with cookies, and we may use them with cookies to (for example) count the number of visitors to this website or see whether you have acted on an email or clicked on a link, for example where this is a condition of entering a competition.

We may automatically collect other technical information from which you cannot be identified when you connect to this website. An example is the domain name of another website from which you linked to this website. We collect this information to help us with identifying this website user?s browsing preferences. The information is used for internal purposes only so that we can carry out research on your demographics, behaviour and interests. Anonymous or generic information from which you cannot be personally identified is outside the scope of this Privacy Statement.

Linking
The Reclink Australia website may link to other websites which are outside our control, and other websites outside our control may link to this website. Whilst we try to ensure that we link only to websites which share our privacy and security standards, once you have left this website we cannot be responsible for the protection and privacy of any information which you provide on other websites. You should exercise caution and review the privacy statement applicable to the website in question.

How secure is your personal information?
We regard the security of your personal information as a priority and implement a number of physical and electronic measures to protect it. We remind you, however, that if you send information to this website, the internet is not a secure environment and although all care is taken, we cannot guarantee the security of information you provide to us via electronic means.

Access and correction
We will provide you with access to most personal Information that we have about you, but sometimes that will not be possible, in which case we will tell you why. If you would like to access your information or to find out what information we have about you please our office at the contact details given below.

When you request access, we may need to take measures to verify your identity. If you think that any personal Information we hold about you is not accurate, complete or up-to-date, you may request us to correct that information. We will take reasonable steps to correct such personal information unless we disagree with you about whether the information is accurate, complete and up-to-date.

More information?

If you:

- have any queries or would like further information about our privacy policies or practices, or
- wish to make a complaint about the way we have collected, used, held or disclosed your personal information; or
- would like to tell us that you do not want us to use your personal information to contact you with our newsletter or with information about products or services, please contact our office by calling 03 9419 6672 or by emailing info@reclink.org.au or by writing to:

Reclink Australia
PO Box 201

South Melbourne VIC 3205

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Source URL: https://reclink.org/privacy-policy

Links
[1] https://reclink.org/privacy-policy
[2] http://www.reclink.org/
[3] mailto:reclink@reclink.org